

COMMISSION

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Arizona Power Authority
1810 W. Adams St. Phoenix, AZ 85007
Tel (602) 368-4265 Fax (602) 253-7970

STAFF

Ed Gerak
Executive Director

John T. Underhill, Jr.
Interim Deputy Director

Heather J. Cole
Executive Secretary

C³ - Customer Consultation Committee Meeting **Thursday, August 10, 2017** **10:00am – 11:30am** **Arizona Power Authority** **1810 W. Adams St., Phoenix** **(602) 368-4265**

Conference Call Information

Call In: 1-415-655-0001

Access Code: 194 803 366

[Webinar](#)

- APA Calendar/Timeline
- Hoover HOA Fund 2018 Budget
- Status of APA Intranet/ D&B Programming Portal & Design
 - Plans for Training
- Scheduling Entity Agreement
 - SRP
 - AEPCO
 - Western
- Customer Service Program Update

NOTE: One or more members of the Arizona Power Authority Commission may attend the C-Cubed Meeting, in person or via telephonic, video, or Internet communications. However, the Commission will not take any action during this meeting.